

INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Janus Henderson Investors
PO Box 9023
Chelmsford
CM99 2WB

Service User Number

6 9 6 7 1 5

For Henderson Investment Funds Limited Official use only

This is not part of the instruction to your Bank or Building Society

Please indicate the date on which you wish collections to be made. If not specified, we will collect on 1st of each month

1st of month

15th of month

Instruction to your bank or building society

Please pay Henderson Investment Funds Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Henderson Investment Funds Limited and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Name(s) of Account Holder(s)

Bank/building society account number

Branch Sort Code

Name and full postal address of your bank or building society

To The Manager Bank/building society

Address

Postcode

Reference

Data Protection

The use of the personal data you provide to us in this Form is governed by the General Data Protection Regulation (EU) 2016/679 (GDPR) and Janus Henderson's Privacy Policy. The Privacy Policy details our collection, use and processing of your personal data (including the data you provide in this form) and sets out your rights. A copy of the document is available under the Privacy Policy section of our website at www.janushenderson.com and in hard copy by sending a request to privacy@janushenderson.com.



Banks and building societies may not accept Direct Debit Instructions for some types of account.
This Guarantee should be detached and retained by the payer

The Direct Debit Guarantee.

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Henderson Investment Funds Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Henderson Investment Funds Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Henderson Investment Funds Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when Henderson Investment Funds Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



Janus Henderson

INVESTORS

We may record telephone calls for our mutual protection, to improve customer service and for regulatory record keeping purposes.

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